

COVID-19 AND CYBER SECURITY: How to stay safe online while at home

In response to COVID-19, many NSW Government employees may find themselves working from home. It is important that staff remain vigilant and ensure sound cyber security practice. All NSW Government staff should be advised of the following tips:

Protect your information



Do not reveal personal or financial information in email communications, and do not respond to email solicitations for this information.

Use trusted sources



Use trusted sources, such as legitimate, government websites for up-to-date, fact-based information about COVID-19.

Keep up-to-date with recent scams



Review recent Australian Government Scamwatch updates for more information about scams. <https://www.scamwatch.gov.au/>

Ensure physical security measures are in place



Avoid working in public locations such as cafes. Cover or unplug webcams when not in use. Lock your screen whenever you leave your laptop unattended and pay attention to your sight lines.

Follow trusted guidance around COVID-19



Review the Australian Government's Stay Smart Online COVID-19 guidance for practical ways you can keep yourself and your family safe online.

Only use trusted internet connections



Only use trusted wi-fi, your personal mobile hotspot and secure your home internet connections.

DO NOT USE PUBLIC WI-FI

Report any suspicious activity



Employees should report any concerns about cyber security or suspicious emails via your usual reporting procedures.

Verify charity authenticity before donating



Verify a charity's authenticity before making donations. <https://www.acnc.gov.au/charity>