**Section 1 - Initiative and long-term outcome**

|  |
| --- |
| **Initiative details** |
| **DaPA reference** | DAPA-1234-2020 |
| **Initiative name** | *Eg: Providing laptops to teachers in North Coast schools* |
| **Proposed time period** | *x months* |
| **Funding requested** | *$xx million* |
| **Agencies involved** | *Department of Education* |

|  |
| --- |
| **Long-term outcome details** |
| **DaPA reference for long-term outcome** | *DAPA-1001-2020* |
| **Summary of the long-term outcome** | *Eg: Improving outcomes for students in regional schools* |
| **Time period for long-term outcome** | *x years* |
| **Total agreed funding envelope** | *$xxx million* |

**Section 2 – Key delivery and performance outcomes**

|  |
| --- |
| **2.1. Customer Lens** |
| 2.1.1. What sentiment and engagement checks will be put in place to measure the customer experience? |
|  |
| 2.1.2. What real-time metrics [updated at least daily] will be displayed on the initiative’s dashboard? |
|  |
| 2.1.3. How soon will the initiative’s dashboard be made available? |
|  |

|  |
| --- |
| **2.2. Digital design** |
| 2.2.1. How many paper forms will be removed as a result of this initiative? |
|  |
| 2.2.2. How many hours will customers save as a result of this initiative? |
|  |

|  |
| --- |
| **2.3. Data architecture** |
| 2.3.1. Which datasets from the initiative will be published on the data.nsw platform? |
|  |
| 2.3.2. Which datasets will be shared in real-time with the Data Analytics Centre? |
|  |

|  |
| --- |
| **2.4. Procurement profile** |
| 2.4.1. How many NSW-based jobs will be created as a result of this initiative? |
|  |
| 2.4.2. Where external suppliers are utilised, how will technology capability be built in the agency? |
|  |

**Section 3 – Whole-of-government approach**

|  |
| --- |
| **3.1. Whole-of-government strategic alignment** |
| 3.1.1. How will this initiative utilise Service NSW and support the Premier’s Priority of Tell Us Once? |
|  |
| 3.1.2. How will this initiative utilise whole-of-government platforms? (where available) |
|  |
| 3.1.3. Is this proposal consistent with the NSW Government Brand Strategy? |
|  |

|  |
| --- |
| **3.2. Delivery approach** |
| 3.2.1. How will contemporary delivery approaches (eg. lean, agile, human-centred design) be used to deliver this initiative? |
|  |
| 3.2.2. What efforts have been undertaken to decompose the initiative into smaller, interoperable components? |
|  |
| 3.2.3. Will this initiative use the NSW Design System, and how will compliance with the NSW Digital Design Standard be demonstrated? |
|  |
| 3.2.4. How does this initiative align to the whole-of-government architecture? |
|  |
| 3.2.5. How will this initiative use whole-of-government procurement arrangements, including buy.nsw? |
|  |
| 3.2.6. How will this initiative align with the NSW Government Cloud Policy, including use of public cloud by default? |
|  |

|  |
| --- |
| **3.3. Security and privacy** |
| 3.3.1. How have secure-by-design principles been embedded in this initiative? |
|  |
| 3.3.2. How have privacy-by-design principles been embedded in this initiative? |
|  |
| 3.3.3. How have Cyber Security NSW been involved in the development of this proposal? |
|  |
| 3.3.4. How have the Information and Privacy Commissioners been involved in the development of this proposal? |
|  |