

Digital Restart Fund

Projects that
received payments
up to FY2025



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Destination NSW Investment NSW cyber uplift

Portfolio of Agencies	Creative Industries, Tourism, Hospitality and Sport
Delivery Agency	Department of Creative Industries, Tourism, Hospitality and Sport and Destination NSW
Total project budget	\$4,980,000
Payments released from the fund up to FY25	\$4,980,000
Project end date	30/6/2025

Project objectives (status as of 30 June 2025)

The objective of this project is to adopt a strategic approach to enhance the individual Portfolio agencies cyber security maturity by aligning with targeted NSW Government Cyber Security Policy (including Essential Eight) controls and maturity levels.

Key objectives include:

- development of a comprehensive cyber reference architecture model
- implementation of a cyber resilience uplift program
- ensuring alignment with broader security initiatives across related agencies and related industry sector.

These objectives are expected to be achieved by working with the IT and Cyber team in each agency to support them uplifting the cyber governance and risk management framework across their respective organisations. The focus will be on improving monitoring, detection and reporting, together with fostering collaboration to create a cohesive and resilient cyber security environment across the Cultural Institution and Sport cohorts. This is expected to significantly improve each agency's cyber security maturity to their optimal target level by mid-2025.

Is this project likely to achieve the project objectives?	Yes
Is this project on schedule?	Yes
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	Yes

Net Zero Emissions Platform

Portfolio of Agencies	Climate Change, Energy, the Environment and Water
Delivery Agency	Department of Climate Change, Energy, the Environment and Water
Total project budget	\$3,000,000
Payments released from the fund up to FY25	\$480,000
Project end date	30/9/2026

Project objectives (status as of 30 June 2025)

Develop a whole-of-government cloud platform and web applications to collect, monitor, and report emissions data, supporting NSW Government's emissions reduction, Net Zero, and sustainability goals with transparency and accountability.

Is this project likely to achieve the project objectives?	Yes
Is this project on schedule?	Yes
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	Yes

Sectorlink Cross Sector Platform

Portfolio of Agencies	Premier's Department
Delivery Agency	Premier's Department
Total project budget	\$450,000
Payments released from the fund up to FY25	\$450,000
Project end date	30/9/2025

Project objectives (status as of 30 June 2025)

Sector Link is a highly secure digital hosting platform that forms an integral part of WofG IT infrastructure. This initiative will include developing a product roadmap for future enhancements and service improvements, including:

1. Identity and Access Management: To Automated, secure, modern and compliant access control.
2. IT Controls: To mitigate risks and improve operational efficiency while preparing the platform for Strategic assets, such as the Workforce Mobility platform
3. Roadmap: To Strategic, value driven investment, compliant with SDA Policy

Is this project likely to achieve the project objectives?	Yes
Is this project on schedule?	Yes
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	Yes

HCCC cyber uplift

Portfolio of Agencies	Health
Delivery Agency	eHealth NSW
Total project budget	\$1,300,000
Payments released from the fund up to FY25	\$1,300,000
Project end date	30/6/2025

Project objectives (status as of 30 June 2025)

Minimise the risk and impact of cyber-attacks on the HCCC by strengthening defences, securing sensitive data, and safeguarding critical government services.

Is this project likely to achieve the project objectives?	Yes
Is this project on schedule?	Yes
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	Yes

Taronga Zoo Cyber Uplift

Portfolio of Agencies	Climate Change, Energy, the Environment and Water
Delivery Agency	Taronga Conservation Society Australia (Taronga Zoo)
Total project budget	\$3,842,000
Payments released from the fund up to FY25	\$3,842,000
Project end date	28/6/2025

Project objectives (status as of 30 June 2025)

The objective of the Cyber Security Uplift is to increase Taronga's cyber resilience and improve cyber security maturity in order to address key cyber risks and deliver effective incident response. We are working towards a best practice cyber security capability.

Is this project likely to achieve the project objectives?	Yes
Is this project on schedule?	Yes
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	Yes

DRF Administration Fund

Portfolio of Agencies	Customer Service
Delivery Agency	Department of Customer Service
Total project budget	\$29,984,000
Payments released from the fund up to FY25	\$22,678,810
Project end date	30/6/2026

Project Objectives (status as of 30 June 2025)

To administer the Digital Restart Fund including to support the management and decision-making processes related to the DRF. This includes conducting investment and assurance reviews, whole-of-government architecture reviews, and information and privacy reviews.

Is this project likely to achieve the project objectives?	Yes
Is this project on schedule?	Yes
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	Yes

Premier's Department Cyber Uplift

Portfolio of Agencies	Premier's Department
Delivery Agency	Premier's Department
Total project budget	\$4,900,000
Payments released from the fund up to FY25	\$2,080,000
Project end date	31/7/2027

Project objectives (status as of 30 June 2025)

Minimise the risk and impact of cyber-attacks on the NSW Premier's department by strengthening defences, securing sensitive data, and safeguarding critical government services.

Is this project likely to achieve the project objectives?	Yes
Is this project on schedule?	Yes
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	Yes

School Visitor Check In

Portfolio of Agencies	Education
Delivery Agency	Department of Education
Total project budget	\$2,400,000
Payments released from the fund up to FY25	\$1,400,000
Project end date	30/6/2026

Project objectives (status as of 30 June 2025)

Key goals: boost operational efficiency in visitor and contractor management, enhance user experience and accessibility, ensure WHS compliance, and improve reporting and analytics.

Is this project likely to achieve the project objectives?	Yes
Is this project on schedule?	Yes
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	Yes

ASTP Transport Management System

Portfolio of Agencies	Education
Delivery Agency	Department of Education
Total project budget	\$1,500,000
Payments released from the fund up to FY25	\$1,500,000
Project end date	30/6/2026

Project objectives (status as of 30 June 2025)

The Student Transport Management System (STMS) is a critical 21-year-old DoE application managing tailored transport for students with disabilities across NSW, and the initiative aims to replace this legacy system with a modern, connected transport management solution to improve service delivery and ensure student safety.

Is this project likely to achieve the project objectives?	Yes
Is this project on schedule?	Yes
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	Yes

Transport Portfolio Strategic Cyber security Resilience

Portfolio of Agencies	Transport
Delivery Agency	Transport for NSW
Total project budget	\$20,000,000
Payments released from the fund up to FY25	\$20,000,000
Project end date	30/6/2027

Project objectives (status as of 30 June 2025)

The FY25/27 Transport Cyber Security Program will boost resilience against evolving threats by enhancing agility, automation, and culture –empowering TfNSW to safeguard services, reputation, and operations in a complex digital landscape.

Is this project likely to achieve the project objectives?	Yes
Is this project on schedule?	Yes
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	Yes

DCS Extreme Cyber Risk Reduction

Portfolio of Agencies	Customer Service
Delivery Agency	Department of Customer Service
Total project budget	\$20,000,000
Payments released from the fund up to FY25	\$3,000,000
Project end date	30/6/2027

Project objectives (status as of 30 June 2025)

Minimise the risk and impact of cyber-attacks on the Department of Customer Services by strengthening defences, securing sensitive data, and safeguarding critical government services.

Is this project likely to achieve the project objectives?	Yes
Is this project on schedule?	Yes
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	Yes

Language Connector

Portfolio of Agencies	Communities and Justice
Delivery Agency	Department of Communities and Justice
Total project budget	\$3,000,000
Payments released from the fund up to FY25	\$3,000,000
Project end date	31/7/2026
Project objectives (status as of 30 June 2025)	
Reignite enthusiasm among MNSW staff, including over 1,100 translation and interpretation personnel, by replacing legacy systems with modern, vendor-supported solutions that improve management of personal information, privacy, and security, and by publishing a formal RFI to assess market capability and direction by December 2025.	
Is this project likely to achieve the project objectives?	Yes
Is this project on schedule?	Yes
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	Yes

Sydney Olympic Park Authority Cyber Uplift

Portfolio of Agencies	Planning, Housing and Infrastructure
Delivery Agency	Sydney Olympic Park Authority
Total project budget	\$1,100,000
Payments released from the fund up to FY25	\$1,100,000
Project end date	19/12/2025
Project objectives (status as of 30 June 2025)	
Minimise the risk and impact of cyber-attacks on SOPA by strengthening defences, securing sensitive data, and safeguarding critical government services.	
Is this project likely to achieve the project objectives?	Yes
Is this project on schedule?	Yes
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	Yes

DPIE / DRNSW Cyber Security Uplift Program Phase 2

Portfolio of Agencies	Planning, Housing and Infrastructure
Delivery Agency	Department of Planning, Housing and Infrastructure
Total project budget	\$15,080,000
Payments released from the fund up to FY25	\$15,080,000
Project end date	28/6/2024
Project objectives (status as of 30 June 2025)	
<ul style="list-style-type: none"> Provide a strong foundation for resilient and secure Business and ICT operations to enable rapid detection and effective response capability to manage cyber incidents. Embed security into the cultural DNA of DPIE and DRNSW to uplift staff understanding and awareness of security. Increase maturity levels across key mandatory requirements in NSW's Cyber Security Policy and ACSC Essential 8 to mitigate cyber security risks and threats. 	
Is this project likely to achieve the project objectives?	Yes
Is this project on schedule?	Yes
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	Yes

Emergency Management Operating System EMOS Replacement EMMACS

Portfolio of Agencies	Premier's Department
Delivery Agency	Premier's Department
Total project budget	\$1,900,000
Payments released from the fund up to FY25	\$1,530,000
Project end date	31/3/2026

Project objectives (status as of 30 June 2025)

The Emergency Management Operation System (EMOS) project will implement a shared platform for emergency management stakeholders in NSW and ACT. The new platform will streamline information sharing, reduce duplication, enhance emergency management processes, and support cyber risk management in the sector. It will be a one stop shop for many emergency management stakeholders and will be able to absorb the functions of other existing databases. It will facilitate evidence-informed decision-making and improve coordination during emergency planning, response, and recovery. This, in turn, will support emergency services to save lives and protect property in NSW and ACT.

Is this project likely to achieve the project objectives?	Yes
Is this project on schedule?	No
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	Yes

Banking and Payments Digital Reform

Portfolio of Agencies	Treasury
Delivery Agency	Treasury
Total project budget	\$4,900,000
Payments released from the fund up to FY25	\$4,900,000
Project end date	30/6/2025

Project objectives (status as of 30 June 2025)

To perform a detailed discovery and design of target state banking and payment services, including prototypes for proof of concept testing for scalable implementation across whole of government.

The program is in initiation stage with projects assessed and mobilised through a lean business case process.

Is this project likely to achieve the project objectives?	Yes
Is this project on schedule?	Yes
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	Yes

Legal Aid Client Portal Implementation

Portfolio of Agencies	Communities and Justice
Delivery Agency	Legal Aid NSW
Total project budget	\$1,600,000
Payments released from the fund up to FY25	\$1,600,000
Project end date	31/3/2026

Project objectives (status as of 30 June 2025)

Implement the beta phase of the Legal Aid NSW Client Portal. The Portal will provide ongoing clients of Legal Aid NSW with a secure digital channel to interact with us at a time and place convenient to them, reducing the need to wait on the phone or travel to a Legal Aid NSW office and allowing people experiencing social and economic disadvantage to manage their legal journey. Features will allow clients to:

- securely access the portal
- update their personal details
- see real time case information including details of their lawyer
- receive real time updates and reminders for court dates and appointments
- request changes to appointments
- access case documents and correspondence
- securely upload documents directly to Legal Aid NSW from any device
- message their Legal Aid NSW lawyer

Is this project likely to achieve the project objectives?	Yes
Is this project on schedule?	Yes
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	Yes

Extreme Cyber Security Risks: DPHI, DCCEEW and DRNSW

Portfolio of Agencies	Planning, Housing and Infrastructure
Delivery Agency	Department of Planning, Housing and Infrastructure
Total project budget	\$20,000,000
Payments released from the fund up to FY25	\$20,000,000
Project end date	30/6/2025

Project objectives (status as of 30 June 2025)

Minimise the risk and impact of cyber-attacks on DPHI, DCCEEW and DRNSW by strengthening defences, securing sensitive data, and safeguarding critical government services.

Is this project likely to achieve the project objectives?	Yes
Is this project on schedule?	Yes
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	Yes

Complaints Compliance and Enforcement Program

Portfolio of Agencies	Customer Service
Delivery Agency	Digital NSW
Total project budget	\$38,800,000
Payments released from the fund up to FY25	\$38,384,225
Project end date	30/9/2024

Project objectives (status as of 30 June 2025)

The three key objectives for the CCE Program are:

1. Allow NSW businesses to manage and transact with government agencies about all of their compliance obligations in one place.
2. Enable regulators to manage complaints, compliance and enforcement through streamlined processes.
3. Provide a single view of business information and compliance history for Regulators.

As of 30/6/2022 the scale program has been officially running for 3 months and focussing on recruitment to scale product teams. The Licence Manager tool on the service for business profile has been released which enables businesses to assign licences for their employees to their profile and be notified when an employee's licence is cancelled, surrendered, suspended, expiring soon or expired.

Is this project likely to achieve the project objectives?	Yes
Is this project on schedule?	Yes
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	Yes

DIVC Successor Program

Portfolio of Agencies	Customer Service
Delivery Agency	Digital NSW
Total project budget	\$15,000,000
Payments released from the fund up to FY25	\$15,000,000
Project end date	30/6/2026

Project objectives (status as of 30 June 2025)

As per the Identity NSW Strategy, this initiative aims to:

- Provide better privacy and security of personal information provide secure and seamless services to the people of NSW
- Provide equal access to government services for all individuals reduce identity crime and provide better support for victims; and support the digital transformation of NSW Government service delivery.
- As per the Digital and Data Ministers' nation-wide commitments to follow an interoperable national approach to Digital ID and integrated verifiable credentials:
- Align national policy on verifiable credentials with international standards; and
- Reduce the need for individuals to share personal information.

Is this project likely to achieve the project objectives?	Yes
Is this project on schedule?	Yes
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	Yes

Home Owner Helper Notice of Sale Review

Portfolio of Agencies	Customer Service
Delivery Agency	Department of Customer Service
Total project budget	\$2,600,000
Payments released from the fund up to FY25	\$870,000
Project end date	30/6/2026

Project objectives (status as of 30 June 2025)

The Home Owner Helper project aims to reduce duplication and administrative burdens by improving and standardizing property transaction data sharing, enhancing accessibility for agencies and the community.

Is this project likely to achieve the project objectives?	Yes
Is this project on schedule?	Yes
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	Yes

RegStar Learner Driver Licence Pilot

Portfolio of Agencies	Transport
Delivery Agency	Transport for NSW
Total project budget	\$20,000,000
Payments released from the fund up to FY25	\$20,000,000
Project end date	18/8/2025

Project objectives (status as of 30 June 2025)

The objective is test alignment of the RegStar Programs future delivery model with State Digital Assets, using the Learner Driver Licence as a test case to assess feasible implementation scenarios.

Is this project likely to achieve the project objectives?	No
Is this project on schedule?	No
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	No

Treasury Cyber Resilience

Portfolio of Agencies	Treasury
Delivery Agency	Treasury
Total project budget	\$12,800,000
Payments released from the fund up to FY25	\$2,800,000
Project end date	30/6/2027

Project objectives (status as of 30 June 2025)

Minimise the risk and impact of cyber-attacks on NSW Treasury by strengthening defences, securing sensitive data, and safeguarding critical government services.

Is this project likely to achieve the project objectives?	Yes
Is this project on schedule?	Yes
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	Yes

e-Invoicing Mandate Implementation

Portfolio of Agencies	Customer Service
Delivery Agency	Digital NSW
Total project budget	\$1,520,000
Payments released from the fund up to FY25	\$1,520,000
Project end date	30/6/2025
Project objectives (status as of 30 June 2025)	
The project objective is to drive agency and supplier adoption and uptake of eInvoicing to realise faster payment and process efficiency benefits.	
Is this project likely to achieve the project objectives?	Yes
Is this project on schedule?	Yes
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	Yes

Sustaining Cyber Security Protection

Portfolio of Agencies	Creative Industries, Tourism, Hospitality and Sport
Delivery Agency	Department of Creative Industries, Tourism, Hospitality and Sport
Total project budget	\$5,600,000
Payments released from the fund up to FY25	\$640,000
Project end date	30/6/2028
Project objectives (status as of 30 June 2025)	
Strengthen the Department and Portfolio's cyber risk management by addressing critical capability gaps through expert managed services and increasing staffing to enhance monitoring, incident response, vendor management, and reporting, aiming to increasing the Essential Eight maturity levels.	
Is this project likely to achieve the project objectives?	Yes
Is this project on schedule?	Yes
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	Yes

Department of Enterprise, Investment and Trade Cyber Uplift

Portfolio of Agencies	Creative Industries, Tourism, Hospitality and Sport
Delivery Agency	Department of Creative Industries, Tourism, Hospitality and Sport
Total project budget	\$4,980,000
Payments released from the fund up to FY25	\$4,980,000
Project end date	30/6/2025
Project objectives (status as of 30 June 2025)	
Minimise the risk and impact of cyber-attacks on the Department by strengthening defences, securing sensitive data, and safeguarding critical government services.	
Is this project likely to achieve the project objectives?	Yes
Is this project on schedule?	Yes
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	Yes

Youth Justice CIMS Replacement

Portfolio of Agencies	Communities and Justice
Delivery Agency	Department of Communities and Justice
Total project budget	\$30,970,000
Payments released from the fund up to FY25	\$20,000,000
Project end date	30/6/2028
Project objectives (status as of 30 June 2025)	
Enhance safety, accountability, and outcomes for young people by automating risk data sharing and workflows, ensuring accurate and cohesive information, and providing modern, integrated access across YJNSW systems.	
Is this project likely to achieve the project objectives?	Yes
Is this project on schedule?	Yes
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	Yes

OneGMS (Whole of Government Grants Management Solution)

Portfolio of Agencies	Primary Industries and Regional Development
Delivery Agency	Department of Primary Industries and Regional Development
Total project budget	\$26,300,000
Payments released from the fund up to FY25	\$15,000,000
Project end date	31/12/2025
Project objectives (status as of 30 June 2025)	
Enhance the GMS Program Stage 2 to expand functionality, improve SAP integration, develop a grants reporting platform, automate grant publication, detect funding duplication, and streamline grant management for agencies and stakeholders.	
Is this project likely to achieve the project objectives?	Yes
Is this project on schedule?	Yes
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	Yes

Advanced Bus Technology Trial

Portfolio of Agencies	Transport
Delivery Agency	Transport for NSW
Total project budget	\$5,000,000
Payments released from the fund up to FY25	\$5,000,000
Project end date	28/2/2027
Project objectives (status as of 30 June 2025)	
This trial focuses on off-road testing of the Society of Automotive Engineers (SAE) Level 2-4 automation at Future Mobility Testing and Research Centre in Cudal, prioritising safety, depot automation and structure validation to inform future fleet integration.	
Is this project likely to achieve the project objectives?	Yes
Is this project on schedule?	Yes
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	Yes

Transport Activity Based Model Program

Portfolio of Agencies	Transport
Delivery Agency	Transport for NSW
Total project budget	\$3,000,000
Payments released from the fund up to FY25	\$1,170,000
Project end date	1/4/2027

Project objectives (status as of 30 June 2025)

Implement a foundational Activity-Based Model (ABM) in TfNSW to enhance forecasting precision, support scenario planning, engage stakeholders, and establish ABM as a sustainable planning tool.

Is this project likely to achieve the project objectives?	Yes
Is this project on schedule?	Yes
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	Yes

NSW Digital Housing Pipeline

Portfolio of Agencies	Customer Service
Delivery Agency	Department of Customer Service
Total project budget	\$2,870,000
Payments released from the fund up to FY25	\$928,000
Project end date	30/6/2027

Project objectives (status as of 30 June 2025)

Create a common and complete digital reference point to map and track the delivery of housing across NSW through the planning, construction and settlement process.

In 2022, Spatial Services established a digital link with the NSW Planning Portal to digitise land and strata subdivision applications. Spatial Services and the Department of Planning & Environment will shortly launch a new land subdivision pipeline dataset which will enable:

- Improved coordination of infrastructure delivery
- The planning system to move from linear to concurrent approval processes
- New properties to more easily access government and other essential services

Extending the subdivision pipeline to a Digital Housing Pipeline will complete the picture for housing delivery in NSW and include scenarios not currently catered for such as build-to-rent projects, State Significant Developments, secondary dwellings (i.e. granny flats) and boarding houses. This will deliver further benefits through:

- Real-time tracking of NSW housing delivery to improve transparency for the community and across the sector
- Identification of pain points and systemic delays in housing delivery
- More targeted and impactful government policy and interventions to accelerate housing supply

Is this project likely to achieve the project objectives?	Yes
Is this project on schedule?	Yes
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	Yes

PHSDIP DCJ Cybersecurity Program

Portfolio of Agencies	Communities and Justice
Delivery Agency	Department of Communities and Justice
Total project budget	\$32,460,000
Payments released from the fund up to FY25	\$32,460,000
Project end date	29/6/2024
Project objectives (status as of 30 June 2025)	
<ul style="list-style-type: none">• Implementation of data loss prevention (DLP) capability,• Implement critical strategic partner arrangements,• Justice Symantec Uplift,• Cluster Cyber Security Strategy & Service Catalogue,• Cyber Discovery	
Is this project likely to achieve the project objectives?	Yes
Is this project on schedule?	Yes
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	Yes

Electoral Commission Cyber Uplift phase 2

Portfolio of Agencies	The Cabinet Office
Delivery Agency	NSW Electoral Commission
Total project budget	\$4,965,000
Payments released from the fund up to FY25	\$4,950,000
Project end date	30/6/2025
Project objectives (status as of 30 June 2025)	
Minimise the risk and impact of cyber-attacks on the NSW Electoral Commission by strengthening defences, securing sensitive data, and safeguarding critical government services.	
Is this project likely to achieve the project objectives?	Yes
Is this project on schedule?	Yes
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	Yes

myWorkZone SAP Legacy Modernisation

Portfolio of Agencies	Customer Service
Delivery Agency	Department of Customer Service
Total project budget	\$3,000,000
Payments released from the fund up to FY25	\$3,000,000
Project end date	31/12/2025
Project objectives (status as of 30 June 2025)	
Ensure myWorkZone operates securely within NSW government and departmental risk tolerances, laying the foundation for consolidated and coordinated shared services.	
Is this project likely to achieve the project objectives?	Yes
Is this project on schedule?	Yes
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	Yes

Valnet III (val IQ)

Portfolio of Agencies	Planning, Housing and Infrastructure
Delivery Agency	NSW Valuer General
Total project budget	\$19,830,000
Payments released from the fund up to FY25	\$19,830,000
Project end date	26/12/2025

Project objectives (status as of 30 June 2025)

The objective of Val IQ (Valnet III) is the complete refresh of all land valuation systems within Value NSW. The new system will be a spatially enabled workflow solution that fully integrates all external stakeholders (contractors, councils, landholders) via extensive use of portal technology.

Is this project likely to achieve the project objectives?	Yes
Is this project on schedule?	No
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	Yes

Transform Prisoner Rehabilitation through Digital Technology

Portfolio of Agencies	Communities and Justice
Delivery Agency	Corrective Services NSW
Total project budget	\$40,420,000
Payments released from the fund up to FY25	\$37,641,540
Project end date	31/12/2024

Project objectives (status as of 30 June 2025)

The Transform Prisoner Rehabilitation through Digital Technology program provides inmates increased access to rehabilitation programs and services via digital technology.

The program aims to enhance rehabilitation outcomes for inmates as they transition to the community by:

- Increasing intervention opportunities
- Boosting program dosage
- Promoting self-efficacy through education
- Improving communication with support networks

Enhanced functionalities and program final implementation will continue to be implemented throughout 2025/26 via CSNSW BAU Project teams and Business units.

Is this project likely to achieve the project objectives?	Yes
Is this project on schedule?	Yes
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	Yes

Rural and Regional Ticketing Solutions Program

Portfolio of Agencies	Transport
Delivery Agency	Transport for NSW
Total project budget	\$5,000,000
Payments released from the fund up to FY25	\$5,000,000
Project end date	30/6/2025

Project objectives (status as of 30 June 2025)

Delivery of a modern world class ticketing solution for people across Rural and Regional NSW. The Regional Ticketing Solutions Program (RRTS) will deliver an integrated, consistent ticketing capability so that in the future our citizens can plan, book and pay for connected journeys across the state, covering all modes of transport stretching across Greater Sydney and the Rural and Regional hubs in NSW.

Is this project likely to achieve the project objectives?	Yes
Is this project on schedule?	Yes
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	Yes

NSW Electoral Commission Cyber Uplift phase 3

Portfolio of Agencies	The Cabinet Office
Delivery Agency	NSW Electoral Commission
Total project budget	\$15,800,000
Payments released from the fund up to FY25	\$4,100,000
Project end date	31/12/2026

Project objectives (status as of 30 June 2025)

Ensure NSW elections remain free from interference by building strong cybersecurity and resilience capabilities within NSWEC to protect digital services, systems, and critical information from evolving threats.

Is this project likely to achieve the project objectives?	Yes
Is this project on schedule?	No
Is this project on budget?	No
Is this project on track to achieve its benefits?	No

Process and Technology Harmonisation (PATH) (Formerly ERP 2.0) Tranche 1 - 3

Portfolio of Agencies	Communities and Justice
Delivery Agency	Department of Communities and Justice
Total project budget	\$144,200,000
Payments released from the fund up to FY25	\$144,200,000
Project end date	1/10/2024

Project objectives (status as of 30 June 2025)

The project completed on 1 Oct 2024. The program has delivered to scope and within available funds.

Is this project likely to achieve the project objectives?	Yes
Is this project on schedule?	Yes
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	Yes

Project Amplify - e-Regulation (Returning Scale - Strategic Business Case)

Portfolio of Agencies	Customer Service
Delivery Agency	Department of Customer Service
Total project budget	\$38,800,000
Payments released from the fund up to FY25	\$38,384,225
Project end date	30/10/2024
Project objectives (status as of 30 June 2025)	
The project partially delivered on its key objectives. The project closed on 30/10/2024.	
Is this project likely to achieve the project objectives?	Partially
Is this project on schedule?	Yes
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	Partially

DCJ - PHSDIP Cyber Program

Portfolio of Agencies	Customer Service
Delivery Agency	Department of Customer Service
Total project budget	\$32,460,000
Payments released from the fund up to FY25	\$32,460,000
Project end date	17/9/2024
Project objectives (status as of 30 June 2025)	
The project delivered on its key objectives and closed on 17/9/2024.	
Is this project likely to achieve the project objectives?	Yes
Is this project on schedule?	Yes
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	Yes

OneCX (Formerly Whole of Government Web Hosting Platform) Tranche 1 - 3

Portfolio of Agencies	Customer Service
Delivery Agency	Department of Customer Service
Total project budget	\$45,000,000
Payments released from the fund up to FY25	\$45,000,000
Project end date	7/5/2025
Project objectives (status as of 30 June 2025)	
The project delivered on its key objectives and closed on 7/5/2025.	
Is this project likely to achieve the project objectives?	Yes
Is this project on schedule?	Yes
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	Yes

Modernise Licensing & Compliance Tranche 1 - 3a

Portfolio of Agencies	Customer Service
Delivery Agency	Department of Customer Service
Total project budget	\$115,000,000
Payments released from the fund up to FY25	\$115,000,000
Project end date	11/3/2025
Project objectives (status as of 30 June 2025)	
The project partially delivered on its key objectives and closed on 11/3/2025.	
Is this project likely to achieve the project objectives?	Partially
Is this project on schedule?	Yes
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	Partially

Western Sydney Neighbourhood Health Hub

Portfolio of Agencies	Health
Delivery Agency	Ministry of Health
Total project budget	\$2,450,000
Payments released from the fund up to FY25	\$2,450,000
Project end date	12/12/2024
Project objectives (status as of 30 June 2025)	
The product was an MVP and successfully demonstrated the feasibility of a scalable, privacy-compliant digital health system, laying the foundation for significant future benefits. The project delivered an innovative concept product that used AI and data linkage to address gaps in health literacy and health care focusing on vulnerable individuals and families.	
Is this project likely to achieve the project objectives?	Yes
Is this project on schedule?	Yes
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	Yes

Museum of Applied Arts and Sciences Cyber Uplift

Portfolio of Agencies	Creative Industries, Tourism, Hospitality and Sport
Delivery Agency	Museum of Applied Arts and Sciences
Total project budget	\$1,200,000
Payments released from the fund up to FY25	\$1,200,000
Project end date	15/10/2024
Project objectives (status as of 30 June 2025)	
The project delivered on its key objectives and closed on 15/10/2024.	
Is this project likely to achieve the project objectives?	Yes
Is this project on schedule?	Yes
Is this project on budget?	Yes
Is this project on track to achieve its benefits?	Yes

