



In 2018, 48% of malicious email attachments were sent as **Microsoft Office** document attachments.

This rose from just 5 percent in 2017.

Monthly average losses to **National Broadband Network (NBN) scams** almost triple in 2019.

Scammers are increasingly using trusted brands like 'NBN' to trick unsuspecting consumers into parting with their money or personal information.



Between January and March 2019, The second largest source of data breaches was human error.

This includes sending personal information to the wrong recipient via email (31 per cent), loss of paperwork or storage device (16 per cent) as well as the unintended release or publication of personal information (28 per cent).

Mobile banking malware infections increased by 98% in 2018.

With over 2 billion users estimated to access banking services through their mobile devices, cybercriminals see them as a data trove they can monetize.



The global cost of **cybercrime** is expected to **exceed 2.9 trillion AUD** by the end of 2019 - a four-fold increase since 2015.

The average data breach alone is estimated to cost around 5.6 million AUD.