

Whole of Government Policy / Framework / Priority	Description	Applicable Gates	Has consideration been given to this Priority / Policy / Framework / Priority	Please provide evidence (include the name of relevant Agency Subject Matter Expert providing input to the project)
<p>Customer-Facing Digital Transactional Services</p>	<p>In March 2016 ERC “Approved the requirement agencies use Service NSW as the default provider of physical and digital distribution of transactional services where there is a positive customer and whole of government service value proposition, with this process to be overseen by the Transactional Services Board.”</p> <p>Agencies should note the following requirements with respect to Service NSW provision of transactional services:</p> <ul style="list-style-type: none"> • Provide the option for a customer to login using their MyServiceNSW account. This applies to new services immediately to the extent possible, and in any event no later than 1 July 2018, and retro-fitted to existing services from 1 January 2021*. • Utilise the MyServiceNSW Authorisation Service and do not contain proof-of-authority requirements directly within the transaction. This applies to new services immediately to the extent possible, and in any event no later than 1 January 2019, and retro-fitted to existing services from 1 January 2021*. • Utilise the MyServiceNSW Tell Us Once service for any system that holds customer contact information. This applies to new services immediately to the extent possible, and in any event no later than 1 January 2019, and retro-fitted to existing services from 1 January 2022*. <p>*Exemptions may be granted by the Customer and Digital Council (CDC) on a case-by-case basis. NB: The CDC has replaced the Transactional Services Board.</p>	<p>Gate 0 Gate 1 Gate 2 Gate 3 Gate 4</p>		
<p>NSW Cyber Security Policy</p>	<p>The Policy applies to all Public Service Agencies and encompasses:</p> <ul style="list-style-type: none"> • information and communications technology (ICT) systems, and • industrial automation and control systems (IACS) that handle government or citizen data or provide critical government services <p>Mandatory requirements under the policy agencies must:</p> <ul style="list-style-type: none"> • implement cyber security planning and governance • build and support a cyber security culture across their Agency and NSW government more broadly • manage cyber security risks to safeguard and secure their information and systems 	<p>Gate 0 Gate 1 Gate 2 Gate 3 Gate 4 Gate 5</p>		

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	<ul style="list-style-type: none"> improve their resilience including their ability to rapidly detect cyber incidents, and respond appropriately report against the requirements outlined in this Policy and other cyber security measures. <p>A key consideration is the sensitivity of data that is used, impacted or can be potentially compromised as a result of the project and/or solution. Typical questions may include:</p> <ul style="list-style-type: none"> Have security requirements been identified? Have the organisation's security, information management, and asset management standards been built into the design and/or contract? Does the project plan/schedule consider cyber security activities, resources and timing? Has the project identified key cyber security threats and performed related risk assessments? Is security represented as part of the project team and SteerCo? Have resources been planned for cyber security testing and remediation? <p>For more information: https://www.digital.nsw.gov.au/policy/cyber-security/cyber-security-policy Contact: cybersecurity@finance.nsw.gov.au</p>			
Total Cost of Ownership	<p>Value is determined by considering all of the costs and benefits associated with an ICT investment, including both price and non-price factors. The value of alternative options will also be considered in deciding the preferred ICT investment. The NSW Procurement Board's Statement on Value for Money gives agencies guidance about assessing and measuring benefits, costs and risks across the lifecycle of an investment.</p> <p>Costs and benefits will be considered across the lifecycle of the investment, including acquisition, installation, operation, maintenance, refurbishment and disposal. In other words, agencies need to evaluate the total cost of ownership when considering different ICT enabled solutions.</p>	Gate 0 Gate 1 Gate 2 Gate 3 Gate 4 Gate 5 Gate 6		

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	<p>For more information:</p> <p>https://www.procurepoint.nsw.gov.au/policy-and-reform/nsw-government-procurement-information/statement-value-money</p> <p>https://arp.nsw.gov.au/c2016-01-program-evaluation</p> <p>http://nswtreasury.prod.acquia-sites.com/sites/default/files/pdf/TPP07-5_NSW_Government_Guidelines_for_Economic_Appraisal.pdf</p> <p>https://www.finance.nsw.gov.au/publication-and-resources/benefits-realisation-management-framework</p>			
<p>NSW Government Enterprise Architecture</p>	<p>The GEA accelerates the development of enterprise architecture capability across the sector. It enables a common, intra and inter-agency approach to the design of digital government by providing direction and practical guidance. Key focus points for Enterprise Architecture are ICT solution rationalisation and the planning, design and delivery of improved Key Service Capabilities including citizen-focused services.</p> <p>DFSI mapping of whole of government ICT investments using the GEA can assist agencies to answer the following questions:</p> <ul style="list-style-type: none"> • Could you leverage any of the existing whole of government building blocks? • Could you leverage investments by other clusters uplifting or impacting the same business capability and technology types? <p>For more information:</p> <p>https://www.finance.nsw.gov.au/ict/priorities/infrastructure-and-managed-services/nsw-government-enterprise-architecture</p> <p>Contact: Dan Roelink, Enterprise Architect, ICT and Digital Government, DFSI</p>	<p>Gate 0 Gate 1 Gate 2 Gate 3 Gate 4</p>		

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Benefits Realisation Management Framework	<p>The purpose of the framework is to provide:</p> <ul style="list-style-type: none"> • a framework of best practice principles and concepts drawn from latest experiences and proven practice in setting up and managing programs that is transferable across NSW agencies • a standard approach for benefits realisation management for anyone not familiar with the subject matter, including program directors and managers, change managers project managers, business analysts and program management office (PMO) staff across NSW Government • a consistent terminology and benefits categorisation • an introduction and guidance for program sponsors and business benefit owners. <p>For more information: https://www.finance.nsw.gov.au/publication-and-resources/benefits-realisation-management-framework</p>	Gate 0 Gate 1 Gate 2 Gate 3 Gate 4 Gate 5 Gate 6		
Procurement Policy Framework	<p>The framework sets out a single source of guidance on the rules for NSW public sector procurement.</p> <p>For more information: https://www.procurepoint.nsw.gov.au/system/files/documents/procurement_policy_framework_-_july_2015_0_1.pdf</p> <p>buy.nsw buy.nsw is a procurement platform that provides NSW buyers with access to ICT procurement, specifically cloud products and services. The long-term vision for buy.nsw is to be a single government platform for all ICT procurement.</p> <p>For more information: https://buy.nsw.gov.au/cloud</p> <p>ProcurePoint Provides procurement information and tools to help NSW government agencies and current or potential suppliers. It provides detailed information on the NSW</p>	Gate 0 Gate 1 Gate 2 Gate 3 Gate 4		

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	<p>Procurement Board, accreditation scheme, policies and other information related to the procurement reform.</p> <p>Within ProcurePoint, the ICT Services Scheme, provides a comprehensive approach to identifying, sourcing and procuring ICT goods and services, to ensure government harnesses new, innovative and effective approaches. NSW Government agencies have an obligation to use this whole of government scheme: https://www.procurepoint.nsw.gov.au/scm0020</p> <p>Key whole of government supplier arrangements under the ICT Services Scheme: Microsoft - https://www.procurepoint.nsw.gov.au/contracts/c2318 Salesforce - https://www.procurepoint.nsw.gov.au/contracts/c662 SAP - https://www.procurepoint.nsw.gov.au/contracts/c2601 and https://www.procurepoint.nsw.gov.au/contracts/c1217 Oracle - https://www.procurepoint.nsw.gov.au/contracts/c607</p> <p>Key whole of government panel arrangements under the ICT Services Scheme: End User Devices and Services - https://www.procurepoint.nsw.gov.au/contracts/c999-0 Imaging Devices - https://www.procurepoint.nsw.gov.au/contracts/c2390 Telecommunications - https://www.procurepoint.nsw.gov.au/contracts/c2210</p> <p>NSW Government agencies must use the Procure IT Framework to buy information and communications technology (ICT) related goods and services. The framework comprises standard NSW Government legal agreements: https://www.procurepoint.nsw.gov.au/before-you-buy/standard-procurement-contract-templates/it-contract-templates/procure-it-framework-0</p> <p>For more information: https://www.procurepoint.nsw.gov.au/</p> <p>Contact: David Kerr, Category Manager, ICT and Digital Government, DFSI David.Kerr@finance.nsw.gov.au</p>			

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<p>Data and Information Management Framework</p>	<p>The Information Management Framework highlights the aspects of information management that contribute to strong governance, strategic business outcomes and improved services in the digital environment. By promoting these components, the framework aims to drive information coordination, consistency and maturity across the NSW public sector, and enable public confidence in government information management.</p> <p>All agencies will be able to map their current information management practices to the Framework and identify aspects of information management that require capability improvement in their organisation.</p> <p>The Information Management Framework applies to all forms of information, data and records created and managed by the NSW public sector.</p> <p>For more information: https://www.digital.nsw.gov.au/support-services/data-information/managing-data-information</p> <p>Contact: Kate Cumming, Principal Policy Officer, ICT and Digital Government, DFSI kate.cumming@finance.nsw.gov.au</p>	<p>Gate 0 Gate 1 Gate 2 Gate 3 Gate 4 Gate 5</p>		
<p>Foundation Spatial Data Framework</p>	<p>ICT initiatives utilising spatial data should consider the Foundational Spatial Data Framework (FSDF).</p> <p>The FSDF is an Australian standard for authoritative spatial information. All State and Territory governments and the Australian Government are committed to the National FSDF, which is federated from the jurisdictional components. The FSDF is comprised of about 200 data sets in ten broad themes: Administrative Boundaries; Elevation and Depth; Geocoded Addressing; Imagery; Land Parcel and Property; Place Names; Positioning; Transport; Water; Land Cover.</p> <p>Key elements of the FSDF are:</p> <ul style="list-style-type: none"> • Address. A single authoritative source of address is essential for both identity management and for efficient and effective service delivery. <u>NSW Point, an Address Management Service based on the FSDF, has been</u> 	<p>Gate 0 Gate 1 Gate 2 Gate 3 Gate 4 Gate 5</p>		

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	<p><u>endorsed by the ICT and Digital Leadership Group as the whole-of-government address management standard for NSW Government. Authoritative address data is also used by the private sector and local government.</u></p> <ul style="list-style-type: none"> • Positioning: A network of 200 ground-based Continuously Operating Reference Stations (CORSnet) accessing Global Navigation Satellite Systems (GNSS), a high-precision (2cm) real-time (< 1 sec) high availability positioning service is available across NSW. In conjunction with the Geodetic framework this provides the authoritative positioning service for NSW. • Cadastral: The Digital Cadastral Database (DCDB) provides a spatial 'fabric' for the 4.5 million land parcels that make up NSW. While the legal definition of each parcel is held in the Land Titles Registry, the fabric is used as a spatial index to that registry and as a planning, modelling and analytical platform. <p>For more information: http://spatialservices.finance.nsw.gov.au/data/assets/pdf_file/0006/219282/NSW_Foundation_Spatial_Data_Framework_-_small.pdf https://www.finance.nsw.gov.au/ict/resources/foundation-spatial-data-framework</p>			

Revision history				
Revision date	Gate completed	Version status	Author	Version no.
		Draft		0.1
		Final draft		
		Final		