Projects that received Payments from the Digital Restart Fund
in Financial Year 2020-21

Project name	Responsible delivery agency	Cluster	Total project budget ($m)	Payments released from the fund ($m)	Completion/ expected completion date	Project objectives and their status as of 30 June
Assured Revenue	Revenue NSW	Customer Service	17.50	13.625	30-Nov-21 NB: change request in progress to extend to 31-03-2022	To improve the ease with which customers can transact with Revenue NSW, leading to faster and increased 'right first time' tax and duties assessments. The project is expected to achieve its objectives.
Australian Death Notification Service (ADNS)	NSW Registry of Births, Deaths and Marriages	Customer Service	2.01	1.005	31-Dec-21	ADNS will allow people to notify multiple organisations of a death in a single secure online environment, without requiring physical death certificates to be certified and submitted manually. The project is expected to achieve its objectives.
eConstruction	Department of Customer Service	Customer Service	22.96	5.534	31-Mar-23	To develop digital platforms to deliver end-to-end quality assurance for customers, suppliers and builders. This will improve the transparency, accountability and quality of work within the building sector. The project is expected to achieve its objectives.
Government Made Easy (GME) - Digital Renewal Notifications	Service NSW	Customer Service	5.00	1.725	31-Jul-21	To provide a digital option for customers to receive their vehicle registration renewal notices and reminders, saving postage and operational costs. The product will provide customers with a digital Certificate of Registration allowing them to access a current 'digital' document at all times. The project is expected to achieve its objectives.

Projects that received Payments from the Digital Restart Fund
in Financial Year 2020-21

Project name	Responsible delivery agency	Cluster	Total project budget ($m)	Payments released from the fund ($m)	Completion/ expected completion date	Project objectives and their status as of 30 June
Government Made Easy (GME) - Facial Recognition to Log into MyAccount	Service NSW	Customer Service	1.79	1.787	31-Dec-21	To improve customer digital experience by allowing NSW citizens to authenticate their identity online and in Service Centres through Facial Verification technology. This strengthens the security of the MyServiceNSW Account by ensuring it is authenticated to an individual. The project is expected to achieve its objectives.
Government Made Easy (GME) – Proof of Identity (POI) Build Out	Service NSW	Customer Service	1.92	1.916	31-Dec-21	The POI Save & Reuse feature will allow customers to provide consent to securely store their details with Service NSW via the MyServiceNSW Account when they conduct a transaction online. The project is expected to achieve its objectives.
Mineral Royalties systems enhancements	Revenue NSW	Customer Service	2.84	1.473	Original completion date 30-Jun-21 Project is currently on HOLD	To ensure system calculations of royalties comply with the Mining Act 1992 and Mining Regulation 2016, and to implement industry education and change management activities to prevent ineligible deductions being claimed. Project has been put on HOLD due to internal departmental changes. A change request to rebaseline the project is expected in January 2022.
Modernise Licensing & Compliance	Better Regulation	Customer Service	144.42	12.692	30-Jun-24	To establish a modern licence system with enhanced customer protection and business productivity via simple, accessible digital end-to-end processes. It will increase the speed to issue and renew licences, facilitate improved productivity across licensed industries, and enable more effective regulation through the better use of data. The project is expected to achieve its objectives.

Projects that received Payments from the Digital Restart Fund
in Financial Year 2020-21

Project name	Responsible delivery agency	Cluster	Total project budget ($m)	Payments released from the fund ($m)	Completion/ expected completion date	Project objectives and their status as of 30 June
Park 'n' Pay	Department of Customer Service	Customer Service	1.80	1.800	30-Sep-21	Park'nPay allows motorists to find, navigate and pay for parking via a smart device and single integrated app. It will significantly improve the parking experiences for its customers. With notifications turned on, the app notifies users when their session is expiring, allowing them to top up remotely . It also sends a notification when the parking conditions are changing; for example, turning into a clearway or bus zone to allow the user to move their vehicle. The project is expected to achieve its objectives.
RANlytics	NSW Telco Authority	Customer Service	0.80	0.800	27-Feb-21 (completed)	Provide NSW government agencies with comprehensive and accurate 3G and 4G cellular network performance data across the state's rail and road network to support investment planning and decisions for major connectivity programs. Project has delivered a dataset that gives the first true picture of coverage in NSW and where blackspots are that need to be addressed. The project has met its objectives.
Whole of Customer Online Booking System (OBS)	Service NSW	Customer Service	2.61	1.305	26-Apr-22	To deliver a single, universal booking capability for customers that will deliver a streamlined customer centric experience when booking appointments across NSW Government. The project is expected to achieve its objectives.

Projects that received Payments from the Digital Restart Fund
in Financial Year 2020-21

Project name	Responsible delivery agency	Cluster	Total project budget ($m)	Payments released from the fund ($m)	Completion/ expected completion date	Project objectives and their status as of 30 June
Whole of Government Web Hosting Platform (now called OneCX)	Department of Customer Service	Customer Service	13.97	13.980	30-Jun-24	The project will consolidate NSW websites into one central NSW govt site. The program has pivoted its scope and roadmap to migrate website content that relates to common customer themes across agencies. This makes it easier, simple and more efficient for citizens, business & government customers to find information and access services. The project is expected to achieve its objectives under the revised roadmap.
Rural Access Gap Direct Intervention Package	Department of Education	Education	365.80	85.500	30-Jun-23	To give 1,004 rural and remote schools the best available digital teaching and learning tools, addressing the gap in access to educational resources and opportunities in comparison with metropolitan counterparts. The project is expected to achieve its objectives.
ePlanning Phase 4	Department of Planning, Industry and Environment	Planning, Industry & Environment	45.83	9.500	30-Jun-23	To enable community, industry and government agencies to submit and manage development applications and general planning online, reducing assessment times, and increasing transparency and confidence in the NSW Planning system. The project is expected to achieve its objectives.
New NSW Pet Registry – Data Entry and Pre-Registration Stream	Office of Local Government	Planning, Industry & Environment	1.31	0.800	30-Oct-21	To deliver the proof-of-concept phase of the 'Data Entry and Pre-Registration' Stream, part of the larger NSW Pet Registry roadmap of work. The project includes the development of an operational database for tracking pet ownership and pet microchipping. The database will reach minimum viable product (MVP) stage under this funding. The project is expected to achieve its objectives.

Projects that received Payments from the Digital Restart Fund
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Project name	Responsible delivery agency	Cluster	Total project budget ($m)	Payments released from the fund ($m)	Completion/ expected completion date	Project objectives and their status as of 30 June
PSC Workforce Dataflow/GEN	Public Service Commission	Premier and Cabinet	1.40	0.700	30-Sep-21	To enable more timely workforce insights, improve efficiency of sector-wide profiled data collection, and deliver a modern, reliable and expandable data analytics service. The project is expected to achieve its objectives.
Digital Reform Program (DRP)	Department of Communities and Justice	Stronger Communities	24.09	17.490	30-Jun-23	To enhance efficiency by reducing manual processes and total court sitting time, and improving digital case file management, enhancing the customer experience of NSW Courts and Tribunals with online self-service, guided pathways and better access to information. It will also reduce dependency on legacy systems and provide greater use of data and insights to inform decision making. The project is expected to achieve its objectives.
WofG ERP Modernisation	Whole of Government	Stronger Communities	187.30	23.000	28-Jul-23	To deliver a single consolidated Enterprise Resource Planning (ERP) solution that supports a world-class public service and unified design that improves the experience of employees and stakeholders, addresses data quality issues, and simplifies the approach for consolidating legacy ERPs. The project is likely to meet the objectives.

Projects that received Payments from the Digital Restart Fund
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Project name	Responsible delivery agency	Cluster	Total project budget ($m)	Payments released from the fund ($m)	Completion/ expected completion date	Project objectives and their status as of 30 June
Transport Regulatory Services Optimisation Prototype (formerly known as the DRIVES program)	Transport for NSW	Transport	2.00	2.000	30-Oct-21	To enable delivery of a prototype ahead of a broader program of work, and investigate and understand customer product use, expectations and insights for combined vehicle-vessel licences. in addition, it will review policy and legislative requirements and constraints, identifying potential changes required to enable improvements in Customer service and information exchange / sharing for improved regulation. The project is expected to achieve its objectives.
Western Parkland City Digital Smart Kerbs Pilot	Transport for NSW	Transport	1.00	0.400	28-Feb-23	To gather foundational data on how kerb space is allocated across local and state roads, and add real-time usage data from sensors to provide insights on how kerb spaces are used and for what purposes. This will enable TfNSW and Local Governments to inform data-driven decisions regarding future kerb space allocation, opportunities for better active and public transport options and better safety outcomes for pedestrians and cyclists. The project is expected to achieve its objectives.
Cyber Security Projects						
PHSDIP DCJ Cybersecurity Program	Community Services	Stronger Communities	32.46	6.588	29-Jun-24	This project will improve protection mechanisms for networks and systems from vulnerabilities, data thefts and cyber-attacks. A cyber security training program will be developed and implemented to provide all DCJ staff with initial and ongoing training. The project will also deliver improved system-user access/identity management and compliance. The project is expected to achieve its objectives.

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Project name	Responsible delivery agency	Cluster	Total project budget ($m)	Payments released from the fund ($m)	Completion/ expected completion date	Project objectives and their status as of 30 June
Police Cyber Security Transformation Program	NSW Police Force	Stronger Communities	23.50	7.400	30-Jun-24	To enable NSW Police Force to achieve an uplift in Cyber Security maturity and improve the organisation's cyber resilience capabilities. The project will also build a security team with capability to provide 'an active defence posture' to manage and maintain these services for future years.
						The project is expected to achieve its objectives.
Treasury Cyber Security Uplift	The Treasury	Treasury	4.20	0.456	31-Dec-21	To enable NSW Treasury to uplift its cyber security maturity by improving processes to prevent, detect, respond to and resolve cyber incidents. The program will enable NSW Treasury to improve systems security.
						The project is expected to achieve its objectives.
Strengthening Department of Education (DoE) Cyber Security – Seed Funding	Department of Education	Education	4.91	4.910	30-Aug-21	To uplift cyber security maturity across people, process and technology solutions in order to strengthen the Department of Education's cyber security posture.
						The project is expected to achieve its objectives.
TAFE Cybersecurity	TAFE	Education	4.53	0.875	30-Jun-23	To enable TAFE NSW to reduce the likelihood and impact of identified Cyber Security risks and improve cyber security maturity in accordance with the NSW Government Cyber Security Policy.
						The project is expected to achieve its objectives.

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Project name	Responsible delivery agency	Cluster	Total project budget ($m)	Payments released from the fund ($m)	Completion/ expected completion date	Project objectives and their status as of 30 June
Cyber Security NSW - Critical Statewide Maturity Uplift	Digital.NSW	Customer Service	60.00	9.550	30-Jun-23	To deliver 'a cyber safe NSW: connected, protected & trusted' through the strengthening of the whole of government cyber security function. The project is expected to achieve its objectives.
DCS and GovConnect Cybersecurity Uplift	Digital.NSW	Customer Service	4.90	4.900	30-Jul-21	A program to implement major uplifts to cyber security maturity, cyber hygiene and incident control capability across Department of Customer Service, the GovConnect IT service provider and its customer agencies. The project is expected to achieve its objectives.
Department of Planning, Industry and Environment (DPIE) Cyber Security Uplift Program	Department of Planning, Industry and Environment	Planning, Industry & Environment	4.93	1.058	10-May-22	To enable commencement of Phase 1 of the Cyber Security Uplift Program, remediating existing cyber security issues where the solution is known. Funds will also be invested into completion of the DPIE Cyber Security Strategy to uplift capability. The project is expected to achieve its objectives.
ServiceNSW Cyber Uplift Program	Service NSW	Customer Service	4.95	4.950	31-Mar-22	To remediate and uplift identified IT Operations, business process, and security assurance and address outstanding audit findings in relation to security risk. The project is expected to achieve its objectives.

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Project name	Responsible delivery agency	Cluster	Total project budget ($m)	Payments released from the fund ($m)	Completion/ expected completion date	Project objectives and their status as of 30 June
Department of Premier and Cabinet (DPC) Cluster Cyber Uplift & Resilience Program	Department of Premier and Cabinet	Premier and Cabinet	4.90	1.300	31-Dec-22	To improve processes to prevent, detect, respond to and resolve security (cyber) incidents. The program will enable DPC to improve systems security and lift cyber maturity levels. The project is expected to achieve its objectives.
1% Administration Fund	Department of Customer Service	Customer Service	15.99	2.367	30-Jun-24	Administration costs for the running of the Digital Restart Fund. Includes $0.2M for Treasury Costs.
		Total	$1,011.620	$241.386		